## Welcome

## То

## WebETest <sup>®</sup> Online Testing.

I have some recommendations for the online version of this manual. If you decide to print it, I have formatted it to be printed double sided. DO NOT print this page. Print pages 2 – 75 and it should print correctly for you. Also, if you have any questions, or anything is unclear, please give me a call at 1-800-393-8664 between 8:00 am and 6:00 pm, Monday – Friday.

An "Order of Operations" list has also been requested by several people. Although there are some things that are not order specific, others are.

- 1. Enter candidate demographics at the beginning of Training.
- 2. Scheduling test events on the calendar (can be done 11 months in advance and must be done prior to scheduling your candidate but is not otherwise order specific).
- 3. Completing candidate records at the end of Training.
- 4. Paying candidate test fees.
- 5. Scheduling candidates into test events.
- 6. Submitting a paper test packet request, if you are not doing electronic testing.
- 7. Opening an electronic test for testing and printing the skills tasks.
- 8. Proctoring the written exam (can be done before or after the skills exam)
- 9. Entering the skill marks.
- 10. Submitting the Test Packet for official scoring.

And, last but not least, I've been through this manual multiple times to try to correct all my mistakes. However, I'm not at all convinced that I or my coworkers have been able to catch them all and I couldn't have done it without their help! If any credit is due, it is to them for their continual support of my efforts to get this out to you. I also apologize for taking so long to get this out to you. If you find anything that should be edited, please let me know! I am always open to corrections and suggestions!

Thank you! Naomi Wolfe Montana Program Manager



## **ON-LINE** WEBETEST<sub>©</sub> INSTRUCTIONS



PROVIDED BY: D&S DIVERSIFIED TECHNOLOGIES, LLP — HEADMASTER, LLP JANUARY 2015

D&S Diversified Technologies LLP Headmaster LLP HEADMASTER LLP P.O. Box 6609, Helena, MT 59604-6609 800-393-8664 – Fax: 406-442-3357 www.hdmaster.com

Innovative, quality technology solutions throughout the United States since 1985.

## **On-Line WebETest**<sub>®</sub> Instructions

## **Table of Contents**

If you need help or have any questions while testing, please call Headmaster at 1-800-393-8664, Monday – Friday from 8:00 am to 6:00 pm (Mountain Time), or 1-406-431-8953 on weekends.

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## **SECTION ONE**

# FOR TRAINING PROGRAMS & INSTRUCTORS



## HEADMASTER HOME PAGE & WEBETEST MAIN MENU

### **Headmaster Home Page**

#### www.hdmaster.com

Enter the web address into your browser address bar and hit enter.



1. Click on Montana under the Nurse Aide column to access the Montana CNA Testing and Certification page.

### Montana CNA Testing and Certification page:



[| Home || Contact us || Copyright © 2002-7, D&S Diversified Technologies LLP, dba Headmaster LLP, All rights reserved

2. Click on WebETesto On-Line Testing to access the WebETesto Main Menu.

WebETesto Main Menu: From this menu you can access all the training program options.





## ENTERING CANDIDATE DATA AT THE BEGINNING OF TRAINING

## **Entering Candidate Data at the Beginning of Training**

Beginning January 01, 2015, the Montana Department of Health and Human Services will require nurse aide candidates to be entered into WebETest at the beginning of the training course. This will allow them to track training attrition rates and check the OIG exclusion list for the candidates' names prior to completion of the training program.

#### DATA ENTRY TIPS:

- TAB through each field! If you hit enter the software will submit your record and give you an error message because of the blank fields. If you only click into the next box, some fields will not complete properly.
- All the data entry fields, except the email address, should be entered in upper case letters. It helps to put the Caps Lock button on.
- Bold fields are required.
- Except for the employment start date, dates must be entered in a mm/dd/yyyy format or you will receive an error message. The employment start date needs to be entered in a mm/yy format.

#### Go to the WebETesto Main Menu



1. Click on **Training Program / Instructor** to access the Training Program / Instructor page.

Montana CNA Testing Instructor/Program Login	
As an approved training program or instructor you will be making the initial data entry for CNA candidates when they begin training, and at the completion of training you will electronically certify the completion status of each enrolled candidate. To do so you must have been assigned a training ID and pin number by D&S Diversified Technologies.	
Please Note: When you select a student's link, their data will open in a new window over the top of the search window. To select another student, simply close the window containing the current student, and then select another student from your search list. If you	2
select one of the print options for a student, you can either use the <u>PRINT</u> link found on the form or <b>right click</b> on the form and select <b>Print</b> from the menu presented or in Netscape use [Ctrl]+[p] from the keyboard.	
Please enter your assigned Training Program ID	. 3
Please enter your pin number	
Complete fields then click here to	4
Copyright © 2014, D&S Diversified Technologies LLP, and Headmaster LLP, All rights reserved	L

- 2. Enter your Facility/Training Program ID number.
- 3. Enter your **PIN/Password** (use all upper case letters!).
- 4. Click Login.

	Montana CNA Testing			Select	t Candidate Record
	New Print Template AZ_Roster	~	Print PDF	Certificate 🗸	
5 -	<ul> <li>You may EDIT/VIEW a candidate by clicking on the link to their ID.</li> <li>To SEARCH enter partial name(s) and/or ID(s) in this edit &gt;</li> <li>For any candidate UNCHECK Not Released.</li> <li>Training program search note: <ul> <li>^mm/dd/yyyy = candidates with this training start date</li> <li>=mm/dd/yyyy = candidates with this training completion date</li> </ul> </li> </ul>		Search	Not released	Archives
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5. Click on **New** to enter a new candidate.

	Montana CNA Testing	Create a New Candidate Record	
6		Submit Candidate         Reset Fields           NOTE: The BOLD fields are required.         1	0
	Personal Inf           Soc. Sec.           No SSN ?DOCUMENTATION REQU           Soc. Sec. #           (in reverse	ID         Program           IREDI Instructions for Candidates with no         Name         No TRANING CENTER           Address         City, Sizip No TRANING, MT	
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	Location Start Date Copyright © 2014 D8	Submit Candidate 3 Diversified Technologies LLP, and Headmaster LLP. All rights reserved	1

- 6. Enter the candidate's Social Security number forwards (in the normal order) without dashes in the first box.
- 7. Enter the candidate's Social Security number backwards (in reverse order) without dashes in the second box.
- 8. Enter candidate's demographics. The **bold** fields are required and the faded fields are optional.
  - a. The candidate's name **must** match the legal name on the candidate's government issued ID/Driver's License.
  - b. Enter the candidate's **mailing** address if different from physical address.
  - c. Enter the telephone number at which the candidate is most easily contacted (you can enter numbers only in this field).
  - d. Date of Birth must be entered: mm/dd/yyyy or you will receive an error message.
- 9. Enter training start date in a mm/dd/yyyy format or you will receive an error message.
- 10. Your training program ID number and information will automatically show in each candidate's record.
- 11. Click on **Submit Candidate** to save the candidate's record. If you receive an error message, you will need to correct the field indicated in the error message. If you have entered everything correctly, you will return to the previous screen and be able to continue with your next candidate.

#### \*\*\*Note: Entering Challenge Candidates:

- a. If you are entering a challenge candidate the training start date is the current date.
- b. You must change the Training/Facility ID # to 9998 and hit the **TAB** button.
- c. After the initial data entry for a challenge candidate, you will need to call Headmaster in order to have the file completed and the Test History (Background) checks run.

To enter subsequent candidates, click on the **New** button for each candidate you wish to enter.

## **Congratulations!**

You have now completed the data entry process.



You will schedule your exam date, complete the candidate records, pay the test fees and schedule the candidates at the end of training.

The following pages in this section contain some forms you may find useful during training.



You will need to log in as the Training Program / Instructor to access these forms:

### To access your class Roster:

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	Piss Hold	0876-627-720	DUCK, DAFFY				02/01/2019	04/16/2013	
	Fee Hold	0332-025-670	DUCK, DONALD	<b>V</b>			08/01/2013	10/01/2013	
		0201-044-642	MOUSE, MINNE						
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- A. Pull up a list of the students for your current class by putting your cursor in the **Search Box** and entering **^mm/dd/yyyy** (the start date for the current class) and clicking **Search**.
- B. In the small box at the top of the blue portion of the screen select **MT Roster**.
- C. Click on Print Template to pull up your class Roster.

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#### NURSE AIDE TRAINING REGISTRATION ROSTER

Facility OR Training Program: PRACTICE SITE		Alpha Code :
Address:3310 MCHUGH DR,.		DAS Code:0002
city: HELENA	Slate:MT	21p Code:59601
Phone Number: (000)000-0000	Fax Number: (000 )000-0000	
Conlact:	Phone Number: (000)000-0000	

ID.	La st Name	<b>First Name</b>	Middle Name	Addre ss	atı	Training Start Date	Training Completion Date
555-55-5555	AM	SAM	12	123 SOMEWHERE LN	HELENA, MT	09/01/2014	10/13/2014
123-45-6789	DUCK	DAFFY		3310 MCHUGH LN	HELENA, MT	02/01/2013	04/16/2013
333-33-3333	DUCK	DONALD		123 SOMEWHERE LN.	HELENA, MT	08/01/2013	10/01/2013
987-65-4321	MOUSE	MINNE		3110 MCHUGH DRIVE	HELENA, MT	01/02/2015	

### To access your Candidate Student File:

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L			New Print Ter	mplate MT_Ros	ster 🔶 💌	Print PDF Certificate 💌			A
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	Fins Hold	0332-025-670	DUCK, DONALD				08/01/2013	10/01/2013	
		0201-0++-6+2	MOUSE, MINNE	<b>V</b>	U.s.	и.	01/02/2016		
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- A. Pull up a list of the students for your current class by putting your cursor in the **Search Box** and entering **^mm/dd/yyyy** (the start date for the current class) and clicking **Search**.
- B. From the drop down menu, select **MT Student File**.
- C. Click on Print Template.

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vailing Address: 123 SOMEWHERE LN			С	ity: HELENA	5	tate: MT		Zip Code: 5	i9601		
Phone: (406)555-5555	Unlisted: N	Email:									
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#### To access your candidates' Verification Report:

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- A. Pull up a list of the students for your current class by putting your cursor in the **Search Box** and entering **^mm/dd/yyyy** (the start date for the current class) and clicking **Search**.
- B. From the drop down menu, select MT Verification.
- C. Click on **Print Template**.

\*\*\***Note:** We recommend you print the Verification Report for each candidate after you have entered the demographic data for your class. Have each candidate check their demographics as this is the information submitted the Department of Health and Human Services, Montana Nurse Aide Registry for **State Certification**.

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Former Name:			Gender:	F				
Social Security Number: 555-55-5555			Dale of B	arın: 01/01	/1970			
Mailing Address: 123 SOMEWHERE LN		city: HELENA	State : M	Г		⊠p Code	:59601	-
Phone: (406)555-5555	Work:( ) -	Email:						
Special Test Needs: NOTICE		ADA Accommodation	: None					
Applicants' Signature	Copyrigini <b>©</b> 2015	, D&S Diversified Technologies LLP, and Headmas k	Date of Signature					_



## SCHEDULING AN ELECTRONIC TEST EVENT

## **Scheduling an Electronic Test Event**

#### Go to the WebETest© Main Menu



1. Click on Test Site to access the login page to schedule an exam date at your facility.



- 2. Enter your Facility ID/Test Site ID.
- 3. Enter your **PIN Number/Password** (four upper case letters).
- 4. Click on Login.



- 5. Click on **Select Date** to choose your test date. This will open a calendar. Click on the date on the calendar for which you would like to schedule your exam.
- 6. Enter the test start time in **military time with a colon**! This is important as your candidates will now receive a **Test Confirmation Letter** showing their test date and time.
- 7. Enter the number for the amount of test spots you will need. You may schedule up to 10 candidates per test packet.
- 8. Select the **Test Administrator** from the **Test Proctor** drop down menu.
- Under Notification, click on the bubble next to A if it is an <u>Open</u> (open to the public) test event, or on the bubble next to the X if it is a <u>Closed</u> test event (reserved only for candidates from your facility).

\*\*\*Note: If you are scheduling an exam only for your own candidates and you do not select the **<u>Closed</u>** option, other candidates will be able to schedule into your exam!

- 10. Under **Payment Type**, select **Proctored** if the Test Administrator is employed and paid by the <u>facility</u> or **Regional**, if the Test Administrator is an Independent Contractor and paid by <u>Headmaster</u>.
- 11. Click the **Add** button to schedule the test packet on the calendar. A confirmation page will come up advising that the packet has been created. The **packet number** will be in the confirmation message.

Nontana CNA Testing	Process Complete
Packet J891 created for 10/24/2014. Please record.	
Copyright © 2014, D&S Diversified Technologies LLP, and Headmaster LLP, All rights reserved	

\*\*\*Note: Test dates may be prescheduled up to 11 months in advance of the scheduled date.



## SCHEDULING A PAPER TEST EVENT

## **Scheduling a Paper Test Event**

NOTE: Paper tests need to be requested no less than 10 days before the scheduled test date

#### Go to the WebETesto Main Menu



1. Click on Test Site to access the login in screen to schedule an exam at your facility.

As an approved TEST SITE you will be adding events to the test schedule, invoicing those events, and preparing test materials for those events. To do so you must have been assign a test site ID and pin number by the regulatory agency.	2
Please enter your assigned Test Site ID	
Please enter your assigned Test Site ID	
Please enter your pin number	3
Complete fields then click here to	
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- 2. Enter your Facility ID/Test Site ID.
- 3. Enter your PIN Number/Password (four upper case letters).
- 4. Click on Login.



- 5. Click on **Select Date** to choose your test date. This will open a calendar. Click on the date on the calendar for which you would like to schedule your exam.
- 6. Enter the test start time in **military time with a colon**! This is important as your candidates will now receive a **Test Confirmation Letter** showing their test date and time.
- 7. Enter the number for the amount of test spots you will need. You may schedule up to 10 candidates per test packet.
- 8. Select the **Test Administrator** from the **Test Proctor** drop down menu.
- Under Notification, click on the bubble next to A if it is an <u>Open</u> (open to the public) test event, or on the bubble next to the X if it is a <u>Closed</u> test event (reserved only for candidates from your facility).

\*\*\*Note: If you are scheduling an exam only for your own candidates and do not select the <u>Closed</u> option, other candidates will be able to schedule into your exam!

- 10. Under **Payment Type**, select **Proctored** if the Test Administrator is employed and paid by the <u>facility</u> or **Regional**, if the Test Administrator is an Independent Contractor and paid by <u>Headmaster</u>.
- 11. Put a check mark in the **Paper** box.
- 12. Click the **Add** button to schedule the test packet on the calendar. A confirmation page will come up advising that the packet has been created. The **packet number** will be in the confirmation message.

Montana CNA Testing	Process Complete
Packet J891 created for 10/24/2014. Please record.	
Copyright © 2014, D&S Diversified Technologies LLP, and Headmaster LLP, All rights reserved	

### THIS IS ALL YOU WILL DO FOR A PAPER PACKET UNTIL THE CANDIDATES HAVE BEEN SCHEDULED INTO IT.



COMPLETING CANDIDATE RECORDS AT THE END OF TRAINING

## **Completing Candidate Records**

#### Go to the WebETesto Main Menu and log in as the Training Program / Instructor.

At the end of training you will need to complete each candidate's record. You have several options for pulling up a list of your students.



### Search Button /

**Search Box** 

### Search Options:

- > You may click on the Search button without entering anything in the search box. This will bring up a list of all the active candidates listed for your facility.
- You may enter: ^mm/dd/yyyy (the start date for your class) in the search box, click Search and you will bring up a list of any candidates who began training on the date you entered. Using the start date to pull up only a list of students from your current class will minimize the amount of time it takes to search through your list of students to enter their data.
- After you have entered the completion date for your candidates, you may enter: =mm/dd/yyyy (the completion date for your class) in the search box and click on Search. This will bring up a list of candidates that completed training on that date.
- > You may enter a candidate's **Last Name** in the search box and click search to bring up just that candidate.
- You may enter a candidate's Social Security Number or Test ID Number and click search to pull up an individual candidate.

You may also enter a list of Last Names, Social Security Numbers or Test ID Numbers or a combination of all of the above in the search box and click Search to pull up a list of those candidates. After each entry, you will need to hit enter and list the next entry just below the previous one.

Go to the WebETesto Main Page.



1. Click on Training Program / Instructor.

Nontena ONA Tasting	
Montana CNA Testing Instructor/Program Login	
As an approved training program or instructor you will be making the initial data entry for CNA candidates when they begin training, and at the completion of training you will electronically certify the completion status of each enrolled candidate. To do so you must have been assigned a training ID and pin number by D&S Diversified Technologies.	2
Please Note: When you select a student's link, their data will open in a new window over the top of the search window. To select another student, simply close the window containing the current student, and then select another student from your search list. If you select one of the print options for a student, you can either use the <u>PRINT</u> link found on the form or <b>right click</b> on the form and select <b>Print</b> from the menu presented or in Netscape use [Ctrl]+[p] from the keyboard.	
Please enter your assigned Training Program ID	3
Please enter your pin number	
Complete fields then click here to Login Copyright © 2014, D&S Diversified Technologies LLP, and Headmaster LLP, All rights reserved	4

- 2. Enter your Training Program ID number.
- 3. Enter your PIN Number / Password (4 upper case letters).
- 4. Click Login.

Montana CNA Testing					Select	Candidate Record	
New	Print Template	AZ_Roster	~	Print PDF	Certificate 🗸		
<ul> <li>You may EDIT/VIEW a c</li> <li>To SEARCH enter partia</li> <li>For any candidate UNCH</li> <li>Training program search         <ul> <li>^mm/dd/yyyy = candi</li> <li>=mm/dd/yyyy = candi</li> </ul> </li> </ul>	andidate by clicking c I name(s) and/or ID(s IECK Not Released. note: Idates with this trainin idates with this trainin	n the link to their ID. ) in this edit > g start date g completion date		^10/01/20	Not released	Archives	- 5
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Co	pyright © 2014, D&S Dive	rsified Technologies LLP,	and Headmas	ster LLP, All righ	ts reserved		

- 5. In the search box enter the carat symbol followed by the start date (**^mm/dd/yyyy**) for your class to pull up a list of students who started on that date (or use any search option that fits your needs).
- 6. Click **Search** to pull up your list of students.

You should now have a list of the students from your current class listed in the window.

	Montana Cl	NA Testing					Select	Candidate Record
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7. Click on the ID number to the left of each candidate's name to open the candidate's record. The candidate's record will open in a separate window.



- 8. Enter the candidate's Class Hours. The candidate must complete a minimum of 45 class hours.
- 9. Enter the total of the candidate's Clinical and Lab hours combined. The candidate must complete a minimum of 25 combined Lab and Clinical hours.

\*\*\***Note**: You will need to have an extra 5 hours in either the Class or Lab and Clinical hours to meet the state and federal minimum requirement of 75 hours of approved training for each candidate.

- 10. Enter Completion date in a mm/dd/yyyy format or you will receive an error message.
- 11.Next to "Graduated?" click the drop down arrow and select "YES", if the candidate completed the program. Select "NO", if the candidate did not complete the program. If you select "NO", you will need to select a reason the candidate did not complete the program from the next drop down menu in the box below "NO".

\*\*\*Note – It is not necessary to enter hours or completion date if the candidate does not complete the course.

- 12. If your facility is paying for the candidate to test, you will need to enter your **Facility ID** number in the Sponsor ID box. If the candidate is paying his/her own test fees, put a checkmark in the **Self Pay** box.
- 13. If a candidate has a disability and needs an ADA Accommodation, put a checkmark in the **Accommodation Requested** box and follow the directions on the required paperwork. The candidate must complete and submit the ADA Accommodation Form 1404 and submit it to Headmaster two weeks prior to the candidate's scheduled date.

\*\*\*Note: The ADA Requested box may be checked prior to completion of training and the paperwork may be submitted early to facilitate an earlier test date after training completion.

14. Click on **Submit Updates** to save the changes to the candidate's record.

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Montana CNA Testing	Process Complete		$\backslash$
DAFFY DUCK : R	ecord updated		
			15
Copyright © 2014, D&S Diversified Technologies L	LLP, and Headmaster LLP, All rights reserved		

15. Click on the "X" in the upper right corner of the window to close the window. Your class roster should still be open behind it.

### Repeat this process for the remaining candidates in your list.

\*\*\*Note: If your candidate needs an oral test, you will need to reopen the candidate's record to mark an oral test for the candidate. This **must** be done **prior** to paying the test fees in order for the candidate to be assigned the oral exam.

	Montana CNA Testing	Edit Candidate Record (Training)
	Submit Update NOTE: The BOLD fields The <i>italic</i> fields are read only and will be automatica	are required. ally completed when the record is saved.
16	Submit Update         NOTE: The BOLD fields         The italic fields are read only and will be automatical         Personal Information : Last Updated 10/03/2014 14:43 MT         Soc. Sec. Number 123123123         First Middle Last DAFFY         DUCK         Maiden (Other name)         Address 123 SOMEWHERE LN         City ST Zip HELENA         MT 59601         Home Phone (111)111-1111         Vork or Cell Phone (111)111-1111         Vork or Cell Phone (111)111-1111         View Test Schedule         Options: Date of Birth (1/01/1970         View Test Schedule         Options: Oral         Please note that after Choosing and then Accepting a test date, you MUST Submit         Updates to complete the scheduling process. Your registration process is not complete until your Confirmation letter is displayed.         MDA Request Status         Important: Testing may be         unnecessarily delayed if you check         this tox and it is not warranted!         Accommodation Requested         Please Note: Selection of this option	are required.         and required.         ally completed when the record is saved.         Training Program         ID 9998       View Approved Programs         Class/lab Hours 60       Class/lab Hours 60         Clinical Hours 60       Traineeship Hours         Name NO TRANING CENTER       Address         City, St NO TRAINING, MT       Started 09/01/2014         Started 09/01/2014       mm/dd/yyyy)         Completed 10/03/2016       mm/dd/yyyy)         Expires 10/03/2016       mm/dd/yyyy)         Graduated? YES       NO requires reason         If NO, due to.       Please Note: By selecting a Graduated Staus of "YES", you are attesting that you are an authorized representative of the above training program, and that this candidate has successfully completed the stated training.         If NO, due to.       Funding Status         SELF PAY: If checked this indicates that the candidate is paying for their exam. If <i>not checked</i> , then the <u>sponsoring facility</u> indicated below is responsible for paying the testing fees.         Sponsor ID       ?????         Please Note: If this candidate's testing fees are being paid by a facility other than yours, then their facility ID must be entered in the field above. The facility name will be populated once you Submit Updates.
	You will be unable to test until all required documentation is received and the status of your request has been determined.	
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16. If the candidate is requesting an **Oral** test, put a check mark in the box and click **Submit Updates** at the top of the candidate's record.

	esting					Sel	ect Candidate Record	
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17. With the list of your graduated students showing in your list, click on **Print PDF** to pull up the state approved **Certificate of Completion of Training** for each of your students.







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18. Click on File and then select **Print**. You can also right click on your screen and select **Print**.

\*\*\*Note: You will need to double click the back arrow on your browser to get back to your list of candidates.

If your candidates are paying their own test fees, you will also need to print out the candidate's **Scheduling Directions** and give the letters to each of candidates.

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- 19. Click on the drop down arrow.
- 20. Select MT Scheduling Instructions.
- 21. Click on Print Template.



- 22. Click on **File** and **Print** or right click on your screen and select **Print** to print the scheduling instructions.
- 23. Give this letter to your candidates in order for them to have the necessary information to login, pay their test fees and schedule an exam date. This letter includes their **Test ID Number** and **PIN**. Each candidate must be given his/her own personalized letter with his/her individual information in order to schedule his/her exam.



PAYING CANDIDATE TEST FEES
**Note**: If you have just finished entering the completion data for your students you can open a second tab on your browser or a new internet window to do this step. You will want to go back to your list of candidates in the **Training Program** / **Instructor** window in order to schedule them after making your payment.

#### Go to the WebETesto Main Menu.



1. Click on **Sponsoring Facility.** 



- 2. Enter your **Sponsor**/ **Employer ID** number (the same as your Facility ID).
- 3. Enter the **Pin Number** (also the same as your Facility PIN).
- 4. Click Login.

			Submit	Invoice		
		At	testation		▲ ^	
The following tes the following ide	sting candidat ntifying inform	es have indicated that the nation:	eir testing fees are to be	paid by your facility. Please complete	Searc	5
Payment authori	ized by:	haitting these conditions.			✓ Not released Select/deselect all candidates. 🕅	
fees for the appli aware that test ro to no-shows, car	g nere and su icants include esults will be ncellations, re	omitting these candidates d herein. I further attest the released to training progra- schedules, and disputes	an anim that I am author nat all candidates include ams, and that they have as outlined in the candid	ized to approve payment of testing id in this invoice have been made been made aware of all fees related late handbook.	<u>Search note</u> ^mm/dd/yyyy = training start date =mm/dd/yyyy = training completion date	6
			Return to	Main Menu		
ID (Edit)	Name	Include	Test Needs	Training Start	Training Complete	
			Return to	Main Menu		
		Copyright © 20	<ol><li>D&amp;S Diversified Technologi</li></ol>	es LLP, and Headmaster LLP, All rights reserv	ved	

- 5. Use one of the Search Options listed in TAB 5 to pull up a list of candidates for which you would like to make a payment.
- 6. Click on the **Search** button.



- 7. The **Include** box is automatically checked. If there are any students in the list for whom you do **not** wish to make a payment, you will need to uncheck the **Include** box.
- 8. Put a check mark in the **Attestation** box, confirming that you are authorized to make the payment.
- 9. In the **Payment authorized by** box, enter the name of your facility or the name of the person at your facility who is authorizing the payment.
- 10. Click on **Submit Invoice.**

You should now have a list of the candidates you have chosen to include on the invoice on the right side of your screen under **Invoice Totals**. Each candidate's individual exam fees are listed in the **Amount Column**, with a total for all exams at the bottom.

Montana	a CNA Testing			Test Facility Credit A
The	e following candidates will be released to schedule upon accepta <del>nce of y</del> c purchase order, or money order number, or they may pay with a c	our facility credit. Facilitie redit card. All other facili	s whose credit is pre-appr ties must pay with a credit	oved by D&SDT may submit a card (Mastercard or Visa).
			Invoice Totals	
—	Address CANDIDATE NOT EMPLOYED V	Candidate	Exam(s)	Amount
	City ST Zip HELENA, MT 59602	DAFFY DUCK	Written, Skills	97.00
	Email Address		Total	194.00
2a	Submit Facility Credit Checky P. Q. M. Ø. Fayment Honber Expiration Date	Important Note: The tes the Self-Pay rate. If that submitting, candidate's the correct sponsor ID.	ting candidates above are is not correct, then do not records will need to be con	being invoiced at Submit. Before rected to reflect
b	Convict & 2014 DES Diversified Tech	nolonies II.D. and Haadmaste	r I I D. All rights received	
2c	13 14	nologies EEF, and neadmaste	r CCP, All rights reserved	

If your facility is preapproved for credit, you will have 2 payment options. You can either create a purchase order or make a payment with a credit/debit card. If your facility is not approved for credit, you will only have the Credit Card option.

- 11. Enter your email address in the box if you would like a copy of the invoice to go to your email.
- 12. If you wish to have your facility billed for the testing fees for your candidates, click on your preferred payment method in the **Submit Facility Credit** box on the left. You may choose:
  - a. Check (no personal checks Headmaster can only accept Facility Checks).
  - b. P.O. Many facilities choose the P.O. Option and enter the current date as the payment number unless a specific PO# is required by the facility.
  - c. M.O. (Money Order)
- 13. Put the Purchase Order Number, Check Number, or Money Order Number in the **Payment Number** box. Headmaster will invoice you on the purchase order number you create.
- 14. Press the Submit Facility Credit button.

#### The following candidates will be released to schedule upon acceptance of your facility credit. Facilities whose credit is pre-approved by D&SDT may submit a check, purchase order, or money order number, or they may pay with a credit card. All other facilities must pay with a credit card (Mastercard or Visa). Facility EMPLOYMENT NOT APPLICABL **Invoice Totals** 17 Candida Exa Address CANDIDATE NOT EMPLOYED V DAFFY DUCK Nritten, Skills 97.00 City ST Zip HELENA, MT 59602 DONALD DUCK Written Skills 97.00 194.00 Email Address VISA 15 Submit Facility Credit Submit Credit Card Important Note: The testing candidates above are being invoiced the Self-Pay rate If that is not correct, then do not Submit. Before submitting, candidate's records will need to be corrected to reflect ○ Check ○ P. O. ○ M. O. Payment Number the correct sponsor ID. Expiration Date 16 oht © 2014, D&S Div plogies LLP, and Hea er LLP All rights

Test Facility Credit Authorization

- 15. If you are paying with a credit card, enter the Credit Card number, numbers only, no spaces.
- 16. Enter the card expiration date in a mm/yyyy format.
- 17. Click on the Submit Credit Card button.

Montana CNA Testing

18. Regardless of which payment option you use, once the submit button has been pressed, a copy of the invoice will display on your screen. You may print this invoice for your records.



### SCHEDULING CANDIDATES FOR A TEST EVENT

#### **Scheduling Candidates**

**Note:** If you still have the tab or internet window open in which you completed your candidate records, you can click on it and your class roster will still be available to you. You may then skip to step 5 of this section.

#### Go to the WebETest© Main Menu





1. Click on Training Program/Instructor.

Montana CNA Testing Instructor/Program Log	in
As an approved training program or instructor you will be making the initial data entry for CNA candidates when they begin training, and at the completion of training you will electronically certify the completion status of each enrolled candidate. To do so you must have been assigned a training ID and pin number by D&S Diversified Technologies.	2
Please Note: When you select a student's link, their data will open in a new window over the top of the search window. To select another student, simply close the window containing the current student, and then select another student from your search list. If you another student is another student.	
Print from the menu presented or in Netscape use [Ctrl]+[p] from the keyboard.	3
Please enter your assigned Training Program ID Please enter your pin number	
Complete fields then click here to	4
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- 2. Enter your Training Program ID number.
- 3. Enter your **PIN Number**.
- 4. Click Login.

5. Pull up a list of the candidates you wish to schedule using one of the search options mentioned in TAB 5.

	Montana C	NA Testing							Select C	andidate Record			
		New	Print Template	AZ_Ro	ster	~	Print PDF	Certificate	~				
6	<ul> <li>You</li> <li>To S</li> <li>For a</li> <li>Train</li> <li>0 *</li> </ul>	may EDIT/VIEW a EARCH enter partia any candidate UNC ning program searcl mm/dd/yyyy = cand mm/dd/yyyy = cand	candidate by clicki al name(s) and/or HECK Not Releas n note: iidates with this tra lidates with this tra	ing on the lin ID(s) in this e ed. aining start da aining comple	k to their ID. edit > te stion date		Search	Not rele	eased 🔲	Archives			
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				Re	turn to Main Menu								
		Co	pyright © 2014 D&S	Diversified Tec	hnologies LLP, and Hea	admaet	ter LLP All right	te recerved					

6. Click on a candidate's **Test ID** number to open a candidate's record.



- 7. From the first drop down, select the Test Site.
- 8. The first available test date will automatically display. Make sure this is the one you want. If it is not, click on the drop down arrow for the date box and select the correct date for which you wish to schedule the candidate.
- 9. When you have the correct **Test Site** and **Test Date** selected, click on the **Submit Updates** button at the top of the screen

The confirmation letter will display. Print this off to give to the candidate. A sample confirmation letter is on the following page.

#### **HEADMASTER Montana Nurse Aide Testing**

Fest Date: 11/04/2014 Test Site: BENEFIS WEST 500 15TH AVE SOUTH, ROOM 270 GREAT FALLS, MT

Print Oct 24, 2014

DAFFY DUCK 3310 MCHUGH LN HELENA MT 59602

×

- TESTING BEGINS AT 10:00 ARRIVE AT LEAST 20-30 MINUTES EARLY TO CHECK-IN. Plan on 5 hours for the testing
   process.
- Bring a non-expired, signed, government issued photo ID (Driver's license, State, Military or Tribal ID, or Passport[Passport cards aren't valid IDs]) and your ORIGINAL social security card NOT A COPY.
- If you forget your ID or your FIRST and LAST printed names of your ID do not match your current name of record or if your ID is invalid, you won't be admitted to test
  and you must reapply and repay for another test date.
- Your name at the top of this letter is your current name of record. Please check that the FIRST and LAST names above exactly match the FIRST and LAST names printed on the government issued photo ID you plan to present at the test check-in. If they don't match call HEADMASTER @ (800)393-8664 at least 1 business day (excluding SAT, SUN and Holidays) prior to your test date.
- You will be granted one free reschedule provided you reschedule at least 1 business day (excluding SAT, SUN and Holidays) prior to your test. A \$20 reschedule fee will be charged for all additional reschedules. If you need assistance call HEADMASTER @ (800)393-8664.
- · ADA accommodation requests must be submitted 2 weeks prior to testing.
- If you are on light duty contact HEADMASTER at least 1 business day (excluding SAT, SUN and Holidays) prior to your test date to reschedule. You will not be
  allowed to test until you have received a doctor's release.
- If you have any type of temporary physical limitation that would prevent you from performing duties as a CNA (casts, crutches, etc.) or if you have a contagious
  illness, you will not be allowed to test. Contact HEADMASTER at least 1 business day (excluding SAT, SUN and Holidays) prior to your test date to reschedule.
- FAMILY MEMBERS, FRIENDS AND PETS ARE NOT PERMITTED IN THE TESTING AREA.
- CELL PHONES, ELECTRONIC DEVICES AND PERSONAL ITEMS ARE NOT PERMITTED IN THE TESTING ROOM. Anyone caught using any of these devices
  during testing will be removed, forfeit all testing fees and will not be permitted to test for 6 months. You may, however, use them during your free time and you may
  also bring a jacket, snack, drink or study material to have while waiting.
- To cancel your test, you MUST submit your request in writing, fax or email to Headmaster. Your request to cancel must be received in our office at least 1 business
  day (excluding SAT, SUN and Holidays) prior to your test date. You will be charged a \$28.00 cancellation fee that partially offsets costs incurred and will be refunded
  any remaining balance of your testing fee.
- READ the NA candidate handbook available from the Montana CNA page on <u>www.hdmaster.com</u>.

Form 1240

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Please refer to the map

**Driving Directions** 

If your candidates were scheduled into a paper test packet, continue to

TAB 8: Submitting a Paper Test Packet Request

### If your candidates were scheduled into an Electronic Test Packet, you have completed the data entry and scheduling process!

#### CONGRATULATIONS!!!





## SUBMITTING A PAPER TEST PACKET REQUEST

If you require a paper test packet to be sent to your RN Test Administrator, the Paper Test Packet Request **must** be submitted to us electronically 10 days prior to the scheduled test date.

#### Go to the WebETest© Main Menu



1. Click on Test Site.

Montana CNA Testing Test Site Login	
As an approved TEST SITE you will be adding events to the test schedule, invoicing those events, and preparing test materials for those events. To do so you must have been assign a test site ID and pin number by the regulatory agency.	2
Please enter your assigned Test Site ID Please enter your pin number	3
Complete fields then click here to Login	
	4

- 2. Enter your Facility ID/Test Site ID.
- 3. Enter your Pin Number.
- 4. Click on Login.

	0001:EMPI CANDIDAT I	LOYMENT NOT API TE NOT EMPLOYED HELENA, MT 59602 TEST SITE options.	PLICABLE ) W/FACIL	
Add	a new packet with	Test date: Time: Candidates:	mm/dd/yyyy   Select Date     8:30   Local Time V     6	
Change	Packet Select 🗸 details to	Test Proctor: Notification: Payment Type:	Please Select          • A  o B  o C  o D  o X (Closed)        Proctored  v Paper  o	
Create	testing packet	* J891 : 10/24/201	4 - 0001 EMPLOYMENT NOT APPLICABLE**PA	APER** V
Submit	request for paper packet		* I	
Invoice	testing packet		not created ! unlocked . locked	
Preview test e	vents View calenda	ır R	efresh page Main Menu	
	Copyright @ 2014, D&S Diversified	Technologies LLP, and H	eadmaster LLP, All rights reserved	

5. From the drop down menu below the test packet options you will see a test that is scheduled at your site. If the paper test packet you need is not the first one you see, click the drop down arrow and select the proper test packet from the list.

	Montana CNA 1	festing	0001:EMP CANDIDAT	Test Site Option: PLOYMENT NOT APPLICABLE ATE NOT EMPLOYED W/FACIL HELENA, MT 59602 TEST SITE options.
		Add	a new packet with	Test date:     mm/dd/yyyy     Select Date       Time:     8:30     Local Time ✓       Candidates:     6
6		Change	Packet Select V details to	Test Proctor:     Please Select       Notification:     Image: A indication indicatination indication indication indindindication indication indicati
		Create	testing packet	* J891 : 10/24/2014 - 0001 EMPLOYMENT NOT APPLICABLE**PAPER** V
		Submit	request for paper packet	* I
		Invoice	testing packet	not created ! unlocked . locked
		Preview test ev	vents View calenda	dar Refresh page Main Menu
			Copyright © 2014, D&S Diversified	d Technologies LLP, and Headmaster LLP, All rights reserved

6. Click on the **Create** button. This is will assign tests to each candidate scheduled in the test packet.

\*\*\*Note: If you miss this step, the candidates will not be assigned any tests and you will need to call Headmaster in order to have the candidate records cleared so you can start the scheduling process over!

\*Note: If the test history checks (background checks) have not been, run you will receive an error message and need to call Headmaster to have it done. Once the test history checks have been done, press the back button on your browser and select Create again. If any of the candidates have not been assigned the correct test or any other information is incorrect, call Headmaster in order to have it corrected **before** you proceed to the next step! You **must** have an error free Administrator Report before continuing to the next step!



This is the **Administrators Report**. Make sure that all the candidates are on the list and showing Yes under the test type they need. If this looks correct, press the back button on your browser.

- A. Test ID #
- B. Candidate Name
- C. Knowledge Test
- D. Skill Test
- E. Oral Test, if applicable.
- F. ADA Accommodation (if an ADA Accommodation has been approved for the candidate there will be a **YES** in this box). The candidate will be advised of his/her approved Accommodations by Headmaster when the accommodations have been approved.

Click the back arrow on your browser to get back to the Test Site Options screen.

**Test Site Options** 

Add	a new packet with	Test date: Time: Candidates:	8:30 Local Tir	ne V
Change	Packet Select V details to.	. Test Proctor: Notification: Payment Type:	Please Select ● A ○ B ○ c ○ c Proctored ♥ Pape	→ ○ × (Closed)
Create	testing packet	* J891 : 10/24/20	14 - 0001 EMPLOYME	NT NOT APPLICABLE**PAPER**
Submit	request for paper packet		+ I	
Invoice	testing packet		not created	unlocked . locked
Preview test	events View calend	iar	Refresh page	Main Menu

#### 7. Click Refresh Page

Montana CNA Testing

		0001:EMP CANDIDAT	IPLOYMENT NOT APPLICABLE ATE NOT EMPLOYED W/FACIL HELENA, MT 59602 TEST SITE options.
	Add	a new packet with	Test date:     mm/dd/yyyy     Select Date       Time:     8:30     Local Time        Candidates:     6
_	Change	Packet Select V details to	Test Proctor:     Please Select       Notification:     Image: A transformation of the select of
	Create	testing packet	* J891 : 10/24/2014 - 0001 EMPLOYMENT NOT APPLICABLE**PAPER** V
	Submit	request for paper packet	J891 : 10/24/2014 - 0001 **PAPER** ✔ * mot created unlocked . locked
	Invoice	testing packet	
Encode	Preview test e	events View calenda	idar Refresh page Main Menu

- 8. Select the paper test packet that you wish to submit from the second drop down menu to the right of the Submit Button.
- 9. Click the **Submit** button to officially submit the paper test packet request. A confirmation page will come up to show the packet was successfully submitted. Your test packet will be printed and shipped to your Test Administrator within one business day.

CONGRATULATIONS! You have successfully completed the candidate records and scheduled them for testing!!!



# Section Two For Test Administrators



**OPENING AN ELECTRONIC TEST PACKET FOR TESTING** AND PRINTING **THE SKILL TASK SHEETS** 

#### **Opening an Electronic Test Packet for Testing & Printing the Skill Task Sheets**

#### **Headmaster Home Page**

#### www.hdmaster.com



1. Click on **Montana** under the Nurse Aide column.

#### Montana CNA Testing and Certification page:

DaP	&S Diversified Techr	nologies LLP	Montana CNA	Testing and Certification	Innovative, quality technology solutions throughout the United States	
ES)	Headmaster I	_LP		~	since 1985.	
E.E.	Date H		Note: Effective Ma Next time you're in be happy to give yo	rch 1, 2014 - Montana CNA training Helena, stop by and see the Wester ou a tour.	valid for 6 Months rn Region officel Our staff would	
Ca	Indidate Forms	Test Ad	ministrator Forms	On-line Testing	Contacts	
NA Ca	andidate Handbook	Test Adminis	tration Application Form	WebETest © On-line Testing	Please feel free to contact us if	
Testing A	Application Form 1101		1500	Select the above link to	you have questions, concerns, or suggestions about our service.	
Instructor	r's Affidavit Form 1302	Confiden Ag	tiality/Nondisclosure reement 1501	<ul> <li>register candidates for the exam</li> <li>complete the exam as a candidate</li> </ul>	We value the feedback we	
Montana Pay	yment & Scheduling Form	Test Sit	e Agreement 1502	<ul> <li>score a skill exam as an administrator</li> <li>submit an exam package for scoring</li> </ul>	the Montana NA training, testing,	
	1402	Test Site Eq	uipment List Form 1503	request a paper exam     Please note below!!!	and certification process.	
Montana	Regional Test Site List	Test Observe	er Equipment Check List	We do not have test scores avaiable	Naomi Wolfe	
180	Recording Sheet		Form 1504	received in our office.	Program Manager	
ADA ACCO	Test DECLUTO	Test Obse	rver Agreement 1505	after 6:00PM.	Helena, MT 59604	
On-in	Te Test RESOLTS	Knowled	ge lest instructions		Phone: (800) 393-8664 Fax: (406) 442 3357	
You will need	a reader to view and print	Skill	est instructions		hdmaster@hdmaster.com	
most or the dov	wnload it here	Acto	Training Manual		_	
Ado	Get Acrobat- Reader	Fe	edback Form			
	Visitors	On	Line Reports		1	
	069053	On-line Tra	ining Program Reports			
		Select above program Skill Exam I Written Exa Pass/Fail R	e for on-line training Details m Details eports			

II Home II Contact us II Copyright © 2002-7, D&S Diversified Technologies LLP, dba Headmaster LLP, All rights reserved

2. Click on WebETesto On-line Testing



3. Click on **Skill Evaluator or Written Test Proctor** to access the Test Administrator / Proctor Menu.

Montana CNA Testing	Test Proctor Login	4
Authorized proctors only.		
Please enter your assigned identification number		5
Complete fields then click here to		
Copyright @ 2014, D&S Diversified Technologies LLP, and Headmaster LLP, All rights reserved		6

- 4. Enter your ID number (Social Security number)
- 5. Enter your PERSONAL PIN.
- 6. Click on the **Login** button.

You will now see a list of any test packets scheduled with you as the Test Administrator. You may have more than one test packet scheduled as you may be testing on multiple dates or times.

#### D&S Diversified Technologies Test Proctor/Evaluator Options



7. Click the correct packet to highlight it (you may have more than one scheduled packet).

8. Click on **Create.** This will assign each scheduled candidate a test.

\*\*\*Note: If you do not create the test packet **first**, the candidates will not be assigned any tests. ALWAYS CREATE TEST FIRST.

Creating the test will also give you your Administrator's Report (or 1250 Form). This lists the candidates to be tested and the tests they are assigned for the day. If a candidate is not assigned a test he needs, call Headmaster **immediately**!

				*MT1	141	180	)8	;*							
Δ	Administrator's report for packet: K808 Test Site: 3112-BENEFIS HOSPITAL Time: 11/04/2014 10:00 MT Evaluator: GOFF RN, SANDRA A														
~						Written Test		Skill Test							
$\overline{}$	Login ID	Candidate Name	Photo	Signature		1	2	3	1	2	3	Oral	Phone	ADA	Training
	123-45-6789	CHAMBERS, SHANNEN F	Y - N			189			214			N	(406)442-8656		9998 10/17/2014
	123-45-6789	DUCK, DAFFY	Y - N	*		191		$\Box$	202			N	(406)442-8656		0001 04/16/2013
		В			D			E			F		G		

- A. Test ID Number
- B. Candidate Name
- C. Signature line
- D. Knowledge Test
- E. Skill Test
- F. Oral Test, if applicable.

G. ADA Accommodation (there will be a **YES** in this box if the candidate has been approved for an Accommodation for a disability.

9. **Print this form!** This is your sign in sheet when you check in the candidates for the exam. You can **right click** on the screen and select **Print**, or Click on **File** and **Print**.



10. Click on your back arrow on your browser.

#### D&S Diversified Technologies Test Proctor/Evaluator Options

		SMITH RN, JACK S : Packets Available * J839 : 10/08/2014 - 3112 BENEFIS WEST * not created ! unlocked • locked
	Create	a test packet from the selected request packet.
11	Print	a 1250 (admin) report for the selected packet.
	Lock	the selected packet to prevent further testing.
	Unlock	the selected packet to begin testing.
	Submit	the selected packet for server scoring.
	Score	skill exams for the selected packet.
	Сор	yright © 2003, D&S Diversified Technologies, dba <u>Headmaster</u> , All rights reserved, <u>hdmaster@hdmaster.com</u>

11. Click on **Unlock** to open the packet for testing (your packet should still be highlighted – if it is not, click on it again to reselect it).

#### D&S Diversified Technologies Test Control

Packet unlocked for testing.	
Login ID : 123456788	
Facility :	
Packet :	
IP:206.127.112.137	
Copyright © 2003, D&S Diversified Technologies, dba Headmaster, All rights reserved,	
hdmaster@hdmaster.com	

You will receive this message indicating the packet is open for testing. If you receive an error message, call Headmaster at 1-800-393-8664.

12. Click on the back button on your browser. Your packet should still be highlighted. If it is not, click on it again to highlight it.

#### D&S Diversified Technologies Test Proctor/Evaluator Options

		SMITH RN, JACK S : Packets Available * J839 : 10/08/2014 - 3112 BENEFIS WEST * not created ! unlocked • locked
	Create	a test packet from the selected request packet.
13	Print	a 1250 (admin) report for the selected packet.
	Lock	the selected packet to prevent further testing.
١	Unlock	the selected packet to begin testing.
	Submit	the selected packet for server scoring.
	Score	skill exams for the selected packet.
	Copyrig	ht © 2003, D&S Diversified Technologies, dba <u>Headmaster</u> , All rights reserved, <u>hdmaster@hdmaster.com</u>

13. Click on Score to access the candidates for whom you need to print the skill tasks.

#### D&S Diversified Technologies Skill Test Candidates



- 14. Click on a **candidate's name** to highlight it and access the skill tasks for each candidate (You will print out each candidate's skills individually).
- 15. Click on **Printable Form.**

JUCK, DAFFY : Handwashing				
Scenario: This handwashing task, as with every one of your five tasks, must really be done, so I can observe and record each of the steps you will actually perform. Do each of your five tasks as you would if you were on the job. You are entering room, please wash your hands. Note to EV: If handwashing area is not in the skill test room, then start this task by reading the scenario in the skill test room, thus allowing the candidate the opportunity to introduce themself to the actor, before you accompany them to the handwashing area. Date: Test Start Time: Test End Time: Suggested Closure at the end of the five tasks: Less than 35 minutes "You have minutes remaining. You just completed the tasks of HW, and (read from filled in blanks above.) Are you finished?" When you get the yes, say, "Thank you for coming." When the 35 minute audible buzzer sounds interject into the flow of the test saying, "You may complete your test but now you cannot go back and correct anything you think you may have performed/demonstrated incorrectly." When and the finishes at 35 minutes or				
1. Knocks on door.				
2. Introduces him/her self to the resident.				
3. Turns on water.				
4. Throughly wets hands.				

15. Click on File and Print or right click on the screen with your mouse and select Print. MAKE SURE ALL 5 SKILLS TASKS PRINT.

If you have more candidates who are scheduled to do their skills, click the back arrow on your browser and repeat Steps 14 &15.

Once you have printed all the skills for each candidate, you are done until test day and can close your browser.

#### HINTS:



If your menu bar is not showing on your screen, right click on a blank spot beside your browser bar.

Edit View Favorites Tools Help			Favorites bar	
Montana CNA Testing	Intrps://www.dandsdiversificatech.com/cgi-bin/CloikegMsster/Continn/StateAbb/D			
	New Print Template Print PDF 0	ertificate 💌	Status bar	
You may EDIT/VIEW a candidate by clicking on the     To SEARCH enter partial name(s) and/or ID(s) in the	e link to their ID. his edit >		Lock the toolbars Show tabs on a separate row	
<ul> <li>For any candidate UNCHECK Not Released.</li> <li>Training program search note:</li> </ul>		a	Restore	
<ul> <li>^mm/dd/yyyy = candidates with this training sta</li> </ul>	rt date	Search	Move	
<ul> <li>=mm/dd/yyyy = candidates with this training co</li> </ul>	induction date		Size	
		-	Minimize	
	Return to Main Menu		Maximize	
Status ID (Edit) Name Inc	lude lest Choice #1 Return to Main Menu	est Choice #2	Close Alt+F	4
0.00	right @ 2014 DRC Diversified Technologies LLB, and Headmosts	r LL R. All rights received		

Click on the Menu Bar from the list and your menu bar will come up on your internet window for you.



## PROCTORING THE KNOWLEDGE (WRITTEN) EXAM

#### Proctoring the Knowledge (Written) Exam

#### Go to the WebETesto Main Menu

Montana C	NA Testing	
Welcome to WebETest©, Choose a link below based on the o	our on-line exam service. Jescription that best fits your needs.	
Regulatory Agency	Select Test Event / Re-schedule	1
Training Program / Instructor	Proctored Written Exam	
Test Site	On-line Test Results	
Sponsoring Facility	Skill Evaluator or Written Test Proctor	
Three Month Test Schedule	Printer Friendly Test Schedule	
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1. Click on **Proctored Written Exam** to log the candidate into his/her knowledge exam.



- 2. Enter the candidate's **SOCIAL SECURITY NUMBER** or **TEST ID NUMBER**, numbers only (without the dashes).
- 3. Enter the **Facility Number** (listed as the Test Site number in the second line at the top of your Administrator's Report Form 1250).
- 4. Enter the **Packet Number** (listed in the first line at the top of your Administrator's Report the packet number must be entered with an upper case letter or you will receive an error message).

	Montana CNA Testing Written Exam Logi	n
	To login you must complete the following fields. Your identification number is your social security number, and your test proctor will give you your facility and packet numbers. You may complete the fields as time allows, but do not LOGIN until instructed to do so. When you complete the exam you MUST have your proctor log you out.	
6	Please enter your identification number 555443333 Please enter your facility number 0023 Please enter your packet number 1801 Click this button when required fields are complete Click here to start a Warmup test	5
	NOTE: You may learn how to navigate the test pages by taking a special warmup exam. Simply leave all fields blank and select WARMUP. You must enable COOKIES on your browser to take the warmup exam.	
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- 5. A candidate may click on the Warmup Test to practice using the navigation controls for the exam. It is NOT part of their actual Knowledge (Written) Exam. Once they feel confident with how the controls work, Type Sunset next to the Stop Exam button and click Stop Exam to go back to this login screen.
- 6. If the candidate does not wish to do the Warmup Test, have them click the login button **Click this button when required fields are complete**.

	Nontana CNA Testing			Candidate Identity And Data Confirmation	
7a	C Incorrect data can lead to notification and reporting pro you find discrepancies you must report them to your test	ontinu oblems st proc	ue to Exam , thus you must ver tor before you can	rify your data before you can begin the test. If begin the test.	8
7b	<ul> <li>I have not reviewed the data below.</li> <li>I have reviewed the data and it is correct.</li> <li>I have reviewed the data, and have reported errors.</li> </ul>	s to my	y test proctor.		
7.			Candidate Details		
/C	ID Nut	mber:	55555555		
	N	Name:	SAMTAM		
	Add	dress:	123 SOMEWHERE LN		
			HELENA MT 59601		
	Date of	Birth:	01/01/1970		
	Email Add	dress:			
	Copyright © 2014, D&S Diversified Te	echnolog	gies LLP, and Headmast	ter LLP, All rights reserved	

- 7. The candidate must verify his/her demographic information. **\*\*\*Note:** This is the information submitted to the Montana Department of Health and Human Services, Montana Nurse Aide Registry for State Certification. It **must** be correct!
  - a. The screen defaults to the option "I have not reviewed the data below". The candidate cannot continue to the exam while this is selected.
  - b. If the information is correct, have them select "I have reviewed the data and it is correct".
  - c. If the information is NOT correct, have them give you the correct information and note it on your Administrator's Report (1250 Form). Select "I have reviewed the data, and reported errors to my test proctor". In order to continue, the Test Administrator must type ETEST (all upper case letters) into the box next to this option to acknowledge he/she has received the corrections.
- 8. Click on **Continue to Exam**.

#### The Knowledge (Written) Exam

Mo	ntana CNA Testing	C	D	В	Written Exam	
		AM, 1	SAM I Time Remaining. 01:30.0	0 (hh:mm.ss)		
	Previous	Question Next Q	Jump To Question	n ? Stop Exam	Help	
	#1. A test ques	stion that you w	ill see			
						9
	a. one answer					
	b. another answer					
	c. alternative answer					
	d. final option					
		Che	eck for future review 🚽 Items B	ookmarked		
			A			

The Knowledge Exam will display one question at a time. The candidates may move to the next or previous question without answering the current question, if desired.

- A. If they would like to Bookmark a question to return to it, have them put a check mark next to **Items Bookmarked**. The question numbers they have bookmarked will be listed here.
- B. If they would like to jump to one of their marked questions, have them enter the question number and press the **Jump to Question** button. When the candidate believes he/she has finished the exam, he/she can click the **Jump to Question** button and it will take them to any unanswered questions, if any have been left unanswered.
- C. They can move from one question to the other by pressing **Next Question** or **Previous Question**.
- D. They can see how much time they have remaining on the top of their screen.
- 9. When the candidate has finished the exam, you will log them out by typing ETEST in all upper case letters in the box next to the Stop button and then clicking Stop. ONLY YOU CAN DO <u>THIS!</u> It is the Test Administrator's responsibility to verify the candidate has completed answering all the questions prior to stopping the exam.

Montana CNA Testing	Written Exam Score Report
AM, SAM I: You will be notified of your official score either by mail or emai Tests are scored the same day they are received, so you should expect en and mail results within 2-5 days of y	il if you have supplied us with an email address. nail results no later than the day after your exam, our exam.
Your official score notification wi • your final score, • performance levels for each subject in th • a study list of vocabulary words compiled from the que	ll include: e state test plan, and stions that you missed on the exam.
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This is the confirmation that the written exam has been completed.



### ENTERING THE SKILL MARKS

#### Go to the WebETesto Main Menu





1. Click on **Skill Evaluator or Written Test Proctor** to access the Test Administrator / Proctor Menu.



- 2. Enter your **ID Number** (Social Security number).
- 3. Enter your PERSONAL PIN Number.
- 4. Click on the **Login** button.

#### D&S Diversified Technologies Test Proctor/Evaluator Options

		SMITH RN, JACK S : Packets Available * J839 : 10/08/2014 - 3112 BENEFIS WEST * not created • unlocked • locked	5
	Create	a test packet from the selected request packet.	
	Print	a 1250 (admin) report for the selected packet.	
6	Lock	the selected packet to prevent further testing.	
	Unlock	the selected packet to begin testing.	
	Submit	the selected packet for server scoring.	
	Score	skill exams for the selected packet.	
	Соругід	pht © 2003, D&S Diversified Technologies, dba <u>Headmaster</u> , All rights reserved, <u>hdmaster@hdmaster.com</u>	

- 5. Click on the packet to highlight it.
- 6. Click on the **Score** button to access the candidates who were scheduled for the skills exam.

	Montana CNA Testing Skill Test Candidates	
	Candidates for packet K830:	
8	Score Exam Preview Tasks Printable Form	7 _
	Copyright @ 2014, D&S Diversified Technologies LLP, and Headmaster LLP, All rights reserved	

- 7. Click on the name of the candidate for which you would like to enter skill marks to highlight it.
- 8. Click on **Score Exam** to access the candidate's skill exam and enter the A/B marks from your skill task sheets.

This screen is where you will mark if a candidate completed each step of a task correctly or incorrectly. You can move from skill task to skill task by pressing either **Previous Task** or **Next**, or by clicking on the skill task for which you would like to enter marks.

Antiembolic Stockings Fluid Intake Perineal Female Passing Fresh Water Check or uncheck all steps. a Amtiembolic Stockings Fluid Intake Perineal Female Passing Fresh Water Check or uncheck all steps. a Scenario: This handwashing task, as with every one of your five tasks, must really be done, so I can observe and record each of the steps you will actually perform. Do each of your five tasks as you would if you were on the job. You are entering on please wash your hands. Note to EV: If handwashing area is not in the skill test room, then start this task by reading the scenario in the skill test room, thus allowing the candidate the opportunity to introduce themself to the actor, before you accompany them to the handwashing area. Date: Test Start Time: Suggested Closure at the end of the five tasks: Less than 35 minutes "You have, minutes remaining. You just completed the tasks of HW, end (read from filled in blanks above.) Are you finished?" When you get the yes, say, "Thank you for coming." When the 35 minute audible buzzer sounds interject into the flow of the test saying, "You may complete your test but now you cannot go back and correct anything you think you may have performed/demonstrated incorrectly." When candidate finishes at 35 minutes or greater say: "You have now compane"	<       Previous Task       Stop the exam       Next Task >>         Handwashing       Antiembolic Stockings       Fluid Intake       Perineal Female       Passing Fresh Water         Cleack or uncheck all steps       =         Massania       Scenario: This handwashing task, as with every one of your five tasks, must really be done, so I can observe and record each of the steps you will actually perform. Do each of your five tasks, must really be done, so I can observe and record each of the steps you will actually perform. Do each of your five tasks, must really be done, so I can observe and record each of the steps you will actually perform. Do each of your five tasks, must really be done, so I can observe and record each of the steps you will actually perform. Do each of your five tasks, must really be done, so I can observe and record each of the steps you will actually perform. Do each of your five tasks, must really be done, so I can observe and record each of the steps you accompany them to the handwashing area. Date:         The start this task by reading the scenario in the skill test room, thus allowing area. Date:       Thest Start Time:         Thest End Time       Suggested Closure at the end of the five tasks: Less than 35 minutes - "You have, minutes remaining. You just completed the tasks of THW, end (read from filled in blanks above.) Are you finder down of the test saying, "You may complete your test but now you cannot go back and correct anything you think you may have performed/demonstrated incorrectly." When the a35 minutes addite bus performed/demonstrated incorrectly." When the addite the start steps to the resident.         I twocks on door.       I twnokeas indoor       I twocks on door.<	М	na CNA Testing Skill Exam
Handwashing       Antiembolic Stockings       Fluid Intake       Perineal Female       Passing Fresh Water         Check or uncheck all steps.	Handwashing       Antiembolic Stockings       Fluid Intake       Perineal Female       Passing Fresh Water         Cleack       or uncheck all steps.		<< Previous Task Stop the exam Next Task >>
a       M, SAM1: Handwashing         Scenario: This handwashing task, as with every one of your five tasks, must really be done, so I can observe and record each of the steps you will actually perform. Do each of your five tasks as you would if you were on the job. You are entering room, please wash your hands. Note to EV: If handwashing area is not in the skill test room, then start this task by reading the scenario in the skill test room, thus allowing the candidate the opportunity to introduce themself to the actor, before you accompany them to the handwashing area. Date: Test Start Time: Test End Time: Suggested Closure at the end of the five tasks: Less than 35 minutes "You have, minutes remaining. You just completed the tasks of HW, end (read from filled in blanks above.) Are you finished?" When you get the yes, say, "Thank you for coming." When the 35 minute audible buzzer sounds interject into the flow of the test saying, "You may complete your test but now you cannot go back and correct anything you think you may have performed/demonstrated incorrectly." When candidate finishes at 35 minutes or greater say: "You have now compared were sufficient to the say in a work of the server of a compare "	All Statistics and states an		Handwashing Antiembolic Stockings Fluid Intake Perineal Female Passing Fresh Water
AM, SAM1: Handwashing Scenario: This handwashing task, as with every one of your five tasks, must really be done, so I can observe and record each of the steps you will actually perform. Do each of your five tasks as you would if you were on the job. You are entering room, please wash your hands. Note to EV: If handwashing area is not in the skill test roem, then start this task by reading the scenario in the skill test room, thus allowing the candidate the opportunity to introduce themself to the actor, before you accompany them to the handwashing area. Date: Test Start Time: Test End Time: Suggested Closure at the end of the five tasks: Less than 35 minutes "You have, minutes remaining. You just completed the tasks of HW, and (read from filled in blanks above.) Are you finaned?" When you get the yes, say, "Thank you for coming." When the 35 minute audible buzzer sounds interject into the flow of the test saying, "You may complete your test but now you cannot go back and correct anything you think you may have performed/demonstrated incorrectly." When candidate finishes at 35 minutes or greater say: "You have now completed your skill test Thorek you for coming."	AM, SAM 1: Handwashing         Scenario: This handwashing task, as with every one of your five tasks, must really be done, so I can observe and record each of the steps you will actually perform. Do each of your five tasks as you would if you were on the job. You are entering room, please wash your hands. Note to EV: If handwashing area is not in the skill test room, then start this task by reading the scenario in the skill test room, thus allowing the candidate the opportunity to introduce themself to the actor, before you accompany them to the handwashing area. Date: Test Start Time: Test End Time: Suggested Closure at the end of the five tasks: Less than 35 minutes "You have, minutes remaining. You just completed the tasks of HW, and (read from filled in blanks above.) Are you finined?" When you get the yes, say, "Thank you for coming." When the 35 minute audible buzzer sounds interject into the flow of the test saying. "You may complete you rest but now you cannot go back and correct anything you think you may complete your skill test. Thank you for coming."         e       I. Knocks on door         1. Knocks on door		Check or uncheck all steps.
	I. Knocks on door.       Image: Section of the resident.         2. Introduces him/her self to the resident.       Image: Section of the resident.         3. Turns on water.       Image: Section of the resident.         4. Throughly wets hands.       Image: Section of the resident of the resident.         5. Applies liquid soap to hands.       Image: Section of the resident o	)a	AM, SAM1: Handwashing         Scenario: This handwashing task, as with every one of your five tasks, must really be done, so I can observe and record each of the steps you will actually perform. Do each of your five tasks as you would if you were on the job. You are entering room, please wash your hands. Note to EV: If handwashing area is not in the skill test room, then start this task by reading the scenario in the skill test room, thus allowing the candidate the opportunity to introduce themself to the actor, before you accompany them to the handwashing area. Date: Test Start Time: Test End Time: Suggested Closure at the end of the five tasks: Less than 35 minutes "You have minutes remaining. You just completed the tasks of HW, and (read from filled in blanks above.) Are you finined?" When you get the yes, say, "Thank you for coming." When the 35 minute audible buzzer sounds interject into the flow of the test saying, "You may complete your test but now you cannot go back and correct anything you think you may have performed/demonstrated incorrectly." When candidate finishes at 35 minutes or greater say: "You have now completed your skill test. Thank you for coming."
	3. Turns on water.       6       6         4. Throughly wets hands.       6       6         5. Applies liquid soap to hands.       6       6         6. Rubs hands together for 20 seconds using friction       6       6         7. Using friction, rubs interlaced fingers together while pointing downward.       6       6         8. Rubs hands together of 20 seconds using friction       6       6		2. Introduces him/her self to the resident.
2. Introduces him/her self to the resident.	4. Throughly wets hands.       Image: Comparison of the compar		3. Turns on water.
2. Introduces him/her self to the resident.       3. Turns on water.	S. Applies liquid soap to hands.       Image: Comparison of the comparison of th		4. Throughly wets hands.
2. Introduces him/her self to the resident.       3. Turns on water.       4. Throughly wets hands.	6. Rubs hands together for 20 seconds using friction		5. Applies liquid soap to hands.
2. Introduces him/her self to the resident.       Image: Comparison of the resident in	7. Using friction, rubs interlaced fingers together while pointing downward.		6. Rubs hands together for 20 seconds using friction
2. Introduces him/her self to the resident.       Image: Comparison of the resident.         3. Turns on water.       Image: Comparison of the resident.         4. Throughly wets hands.       Image: Comparison of the resident.         5. Applies liquid soap to hands.       Image: Comparison of the resident.         6. Rubs hands together for 20 seconds using friction       Image: Comparison of the resident.	8. Washes all surfaces of hands with liquid soap		7. Using friction, rubs interlaced fingers together while pointing downward.
2. Introduces him/her self to the resident.       Image: Comparison of the resident.         3. Turns on water.       Image: Comparison of the resident.         4. Throughly wets hands.       Image: Comparison of the resident.         5. Applies liquid soap to hands.       Image: Comparison of the resident.         6. Rubs hands together for 20 seconds using friction       Image: Comparison of the resident.         7. Using friction, rubs interlaced fingers together while pointing downward.       Image: Comparison of the resident.			8. Washes all surfaces of hands with liquid soap

- 9. Fill in the boxes at the top of the task.
  - a. Actor's name
  - b. Date
  - c. Test Start Time (enter the start time for the skill exam portion)
  - d. Test End Time (enter the skill exam end time for all 5 skill tasks)
  - e. Minutes remaining (if any) after the candidate has completed all 5 skill task steps

Montana CNA Testing

		<< Previous Task	Stop the exa	m Next Task >>			Н	1
	Handwashing	Antiembolic Stockings	Fluid Intake	Perineal Female	Passing Fresh Water			
		Check	or uncheck all ste	eps.				
AM, SAM I : Handwashing								-
Sce eact	nario: This handwashing h of the steps you will actu	task, as with every one o ally perform. Do each of	f your five task your five tasks	ks, must really be s as you would if y	done, so I can observe and record you were on the job. You are			
ente	ering room,	please wash your hands.	Note to EV: If	handwashing are	ea is not in the skill test room, then		╎└	-
star	t this task by reading the s	cenario in the skill test ro	om, thus allow	ving the candidate	e the opportunity to introduce			
unen	Test End Time	Suggeste	ed Closure at t	the end of the five	a tasks: Less than 35 minutes "You			1 1 1 1
have	e minutes remainin	g. You just completed the	e tasks of HW,	and (read from fi	lled in blanks above.) Are you	Ĭ		
finis	hed?" When you get the y	es, say, "Thank you for c	oming." When	the 35 minute au	dible buzzer sounds interject into			
the t	flow of the test saying, "Yo	ou may complete your tes	st but now you	cannot go back a	and correct anything you think you			
completed your skill test. Thank you for coming."								
	1. Knocks on door.					1		
	2. Introduces him/her self to the resid	lent.				1		
	3. Turns on water.					1		
	4. Throughly wets hands.					1		_
	5. Applies liquid soap to hands.						Ц	
	6. Rubs hands together for 20 second	ds using friction						
	7. Using friction, rubs interlaced finge	rs together while pointing downward.						
	8. Washes all surfaces of hands with	liquid soap						
	9 Washes wrists with liquid soap							

- 10. Click on "**Check or uncheck all steps**". This puts a checkmark in each box next to each skill step indicating the candidate has completed all the steps for the task (all **A** marks).
- 11. Uncheck ONLY the steps that the candidate did **NOT** do correctly. This indicates the candidate missed this step (a **B** mark).
- 12. In the box to the right of the missed skill step, list a brief explanation regarding what the candidate did or did not do. For example: Did not lock brakes.
- 13. If the candidate was assigned a measurement task, there will be input boxes to the right of the skill steps in which to enter the measurements recorded by the candidate and Test Administrator.



Once you have completed the first task, move on to the next one by pressing either **Next Task** or by clicking on the name of the next skill.

Skill Exam



- 14. When you have finished entering all of the A/B marks, measurements, and test data for the candidate, select the **Stop the exam** button.
- 15. The next window displays your menu options.



16. Select the Menu to which you would like to return.

- a. If you have more candidates for which to enter skill exam marks, select the **Score another skill exam** button and follow Steps 7-15 until all the skill marks have been entered for all the candidates tested in the test packet.
- b. If you have completed entering skill marks for all the candidates tested in the test packet and all the candidates have completed the Knowledge Exam, click on the **Return to Proctor menu** button in order to submit the Exam to Headmaster for official scoring.
- c. The only time you will select **Return to Main Menu** is when you want to go back to the **WebETest**<sup>©</sup> **Main Menu**.



### SUBMITTING THE TEST PACKET FOR OFFICIAL SCORING
### Submitting the Test Packet for Official Scoring

Note: DO NOT submit the exam, if any of the candidates have not yet taken the knowledge (Written) Exam portion or you have not entered all the skill task data!

**Note:** If you are still logged in after completing the data entry for the skills exams and **all** the candidates have completed the knowledge test, you can skip the login steps and start on Step 5 by clicking **on Return to Proctor Menu** in the last step in TAB 11.

### Go to the WebETest© Main Menu





1. Click on Skill Evaluator or Written Test Proctor to access the Test Administrator Menu.



- 2. Enter your **ID Number** (Social Security number).
- 3. Enter your PERSONAL PIN Number.
- 4. Click on the **Login** button.

#### D&S Diversified Technologies Test Proctor/Evaluator Options

			SMITH RN, JACK S : Packets Available * J839 : 10/08/2014 - 3112 BENEFIS WEST * not created ! unlocked • locked	5
		Create	a test packet from the selected request packet.	
		Print	a 1250 (admin) report for the selected packet.	
		Lock	the selected packet to prevent further testing.	
	İ	Unlock	the selected packet to begin testing.	
		Submit	the selected packet for server scoring.	
6	$\vee$	Score	skill exams for the selected packet.	
0 1		Copyrig	ht © 2003, D&S Diversified Technologies, dba <u>Headmaster</u> , All rights reserved, <u>hdmaster@hdmaster.com</u>	

- 5. Click on the packet to highlight it.
- 6. Click on the **Submit** button to access the Test Confirmation window and finalize the Test Packet submission process.

	Montana CNA Testing	Test Confi	irmation
	Con SECURITY AFFIDAVIT: I Sample, RN, Tester hereby swear to and verif completed their tests without any assistance from any outside source. (except a	nplete fy that all security measures were followed and all the candidates listed ab as listed as an irregularity below) Further I declare that all testing materials	ove were
10	Submission report for packet: K830 Evaluator: Sample, RN, Tester 2 Login ID Candidate Name Photo Written Skill Written 1959-331-831 AM, SAM I Yes Yes	Discree Skill Discree	8
7 -	Copyright © 2014, D&S Diversified Technologi	SELECT ACTOR: ACTOR, Not Used	9

- 7. Put a check mark in the **Photo** box next to each candidate by clicking in the box under **Photo**. You will need to put a check mark in this box even if the candidate was a No Show or Rescheduled.
- 8. Enter any Test Irregularities.

Examples of Test Irregularities:

- a. Demographic changes reported to you by the candidate when you logged him/her into the Knowledge Exam
- b. Candidates who were a No Show
- c. Candidates who rescheduled
- d. Equipment malfunctions
- e. Anything that was not a normal part of the test event
- 9. Select the Actor you used from the drop down menu. If you did not use an actor, leave it as ACTOR, Not Used.
- 10. Put a checkmark in the **Security Affidavit** box, attesting that you followed the rules and procedures for testing and the security of the test was maintained.
- 11. Click the **Complete** button to submit the test packet.

You will receive this message indicating the packet has been submitted for official scoring.

Montana CNA Testing		Test Control
	Packet submitted for official scoring.	
	Login ID : Facility : Packet : IP : 206.127.112.137	
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# **CONGRATULATIONS!**

## You have completed the testing process!