



ARIZONA ASSISTED LIVING FACILITY CAREGIVER CANDIDATE HANDBOOK

VERSION 4.0
NOVEMBER 1, 2018

CONTACT INFORMATION

QUESTIONS REGARDING TEST APPLICATIONS-TEST SCHEDULING-ELIGIBILITY TO TEST:

HEADMASTER, LLP

..... 8:00 am to 6:00 pm M-F (800) 393-8664
(MOUNTAIN TIME)
P.O. Box 6609
Helena, MT 59604-6609
hdmaster@hdmaster.com Fax: (406) 442-3357

QUESTIONS ABOUT ASSISTED LIVING FACILITY CAREGIVER COMPLETION OF COURSE:

ARIZONA BOARD OF EXAMINERS OF NURSING CARE INSTITUTION ADMINISTRATORS AND ASSISTED LIVING FACILITY MANAGERS (NCIA/ALFM)

..... 8:00 am to 5:00 pm M-F (602) 364-2273
1400 West Washington, Suite B-8
Phoenix, AZ 85007 Fax: (602) 542-8316
information@aznciainformation.us

TABLE OF CONTENTS

Introduction	2
Scheduling the Arizona Assisted Living Facility Caregiver Exam	2
Test Day	3
Testing Policy	3
Reschedule / Cancellation / No Show Policies	4
Security	4
The Knowledge Test	4
Knowledge Test Content Outline	5
Test Results	5
Arizona Assisted Living Facility Caregiver and Manager Registry	6-7
Retaking the Arizona Assisted Living Facility Caregiver Test	7
Knowledge Test Vocabulary List	7-10

INTRODUCTION

The purpose of the Arizona Assisted Living Facility Caregiver competency evaluation program is to ensure that candidates who are seeking to be Assisted Living Facility Caregivers in Arizona understand the State standards and demonstrate entry level knowledge sufficient to perform the job of an Assisted Living Facility Caregiver.

This handbook describes the process of taking the Arizona Assisted Living Facility Caregiver competency test and is designed to help prepare candidates for testing. The Assisted Living Facility Caregiver competency test is a 62 question multiple-choice knowledge test. Candidates must pass the knowledge test and meet all requirements of the Arizona Board of Examiners of Nursing Care Institution Administrators and Assisted Living Facility Managers (NCIA/ALFM) for successful completion of the Arizona Assisted Living Facility Caregiver course.

The Arizona NCIA/ALFM Board of Examiners has approved HEADMASTER, LLP to provide knowledge tests and scoring services for the Assisted Living Facility Caregiver knowledge test. For questions not answered in this handbook please contact HEADMASTER at toll free 800-393-8664 or go to www.hdmaster.com. This handbook should be kept for future reference.

SCHEDULING YOUR ASSISTED LIVING FACILITY CAREGIVER EXAM

Your training program will have completed your Assisted Living Facility Caregiver registration online. You may schedule you exam date online at www.hdmaster.com (click on Assisted Living Facility Caregiver under the Assisted Living bar, click on WebETest© Start Page, click on Select Test Event/Reschedule and then log-in with your secure Test ID# and Pin# provided to you by your training program or from Headmaster at 800-393-8664. Securely processed VISA or MASTERCARD credit card or debit card information is required first. You will then be able to schedule your test date online.) If you wish, you may schedule a test date by mailing to Headmaster a Scheduling and Payment Form 1402 indicating your test date choices along with your payment (money order, cashier's check, facility check, Visa or MasterCard – no personal checks or cash.)

The Headmaster application, scheduling and payment forms and three month regional test site schedule are available from the Arizona Assisted Living Facility Caregiver page of the Headmaster website, www.hdmaster.com. Please call Headmaster at 800-393-8664, Monday through Friday 8 am to 6 pm mountain time if you have questions or problems.

Complete your Scheduling and Payment Form 1402 by including first and second date choices for your testing. Please keep in mind we need lead time to prepare and ship tests. Therefore, we cannot schedule you for a test date if we do not receive your form at least eight business days prior to your requested test date. Saturdays, Sundays and Holidays are not counted as business days.

Many training programs host and pre-schedule test dates for their graduating students. Check with your instructor/training program to see if this is the case before you request an exam date. Regional test sites are open to all candidates. Regional test dates are posted on the Arizona Assisted Living Facility Caregiver page of our website, www.hdmaster.com under the "Candidate Forms" column. Click on the button "Three Month Test Schedule". Be sure to read the important notes at the top of the first calendar.

Please note:

1. Forms with missing information, payment or signatures will be returned to the candidate.
2. If you fax your forms, a credit card payment is required and a \$5 Priority Fax Service Fee applies.
3. If we are able to schedule you to test within 8 business days of your requested test date a \$15 Express Service Fee and/or a \$29.50 Overnight Express Shipping Fee per candidate may apply.
4. We do not accept personal checks or cash for testing fees.
5. We accept Money Orders, Cashiers Checks, Facility Checks, MasterCard or Visa cards.
6. If you must reschedule, call us or leave us a message immediately at 800-393-8664!

Headmaster will notify the candidate via mail or email of their test date and time. **If you do not hear from Headmaster within 5 business days of sending us your scheduling request and payment, call us immediately or leave us a message on the answering machine at 1-800-393-8664.**

TEST DAY

- You should arrive at your confirmed test site between twenty and thirty (20-30) minutes before your test is scheduled to start. (*For example:* if your test start time is 8:00 a.m. – you need to be at the test site for check-in no later than 7:30 to 7:40 a.m.)
- You must bring a **US GOVERNMENT ISSUED, PHOTO-BEARING FORM OF IDENTIFICATION**. Examples of the forms of US government issued, photo ID's that are acceptable are:
 - ◆ **Driver's License** (*Arizona Driver's License must be issued January 1, 1997 and later*)
 - ◆ **State issued Identification Card** (*Arizona State ID must be issued January 1, 1997 and later*)
 - ◆ **US Passport** (Foreign Passports *are not* acceptable)
 - ◆ **Military Identification**
 - ◆ **Alien Registration Card**
 - ◆ **Tribal Identification Card**
 - ◆ **Work Authorization Card**

****A DRIVER'S LICENSE OR STATE-ISSUED ID CARD THAT HAS A HOLE PUNCHED IN IT IS NOT VALID AND WILL NOT BE ACCEPTED AS AN ACCEPTABLE FORM OF ID****

- Your **FIRST** and **LAST** printed names on your ID that you will present to the RN Test Observer during sign-in at your test event **MUST EXACTLY MATCH** your FIRST and LAST names that were entered in the AZ Assisted Living Facility Caregiver database by your training program. You may call Headmaster at 1-800-393-8664 to confirm that your name of record is matching your government issued ID.
- You will not be admitted for testing if you do not bring proper ID, your ID is invalid or if your FIRST and LAST printed names on your ID do not match your current name of record. You will be considered a NO SHOW. You will have to pay for another test and date.
- We recommend that you read and bring your test notification letter with you on your test day although it is not required for test admission.
- For paper Knowledge tests, you must bring several sharpened Number 2 pencils with erasers. **DO NOT BRING or USE INK PENS**. The scanner cannot read ink marks on your answer sheet.

TESTING POLICY

The following policies are observed at each test site—

- **PLAN TO BE AT THE TEST SITE UP TO 4 HOURS AS YOU MAY BE ROTATED THROUGH THE TESTING PROCESS.**
- If you arrive late for your confirmed test, or if you do not bring appropriate government issued ID, your ID is invalid or your FIRST and LAST printed names on your ID do not match your current name of record, you will not be admitted to the test and any test fees paid *will NOT be refunded*.
- **If you NO SHOW for your testing day you must repay your testing fees to schedule another test date.**
- Cell phones, smart watches (must be removed from wrist), electronic devices and personal items are not permitted in the testing room and there is no place for storage of personal belongings. Anyone caught using these devices during testing will be removed, forfeit all testing fees and will not be permitted to test for 6 months. You may, however, use them during your free time.
- You are not allowed to leave the testing room once the test has begun **for any reason**. If you do leave during your test event, you will not be allowed back into the testing room to finish your test.
- You are encouraged to bring a jacket, snack, drink or study material to have while waiting to test.
- You are not permitted to bring personal belongings such as briefcases, large bags, study materials, extra books, or papers into the testing room. Any such materials brought into the testing room will be collected and returned to you when you have completed the test. You may not take any notes or other materials from the testing room.
- You are not permitted to eat, drink, or smoke during the test.
- Translation dictionaries are not allowed during testing.
- If you are discovered causing a disturbance of any kind, engaging in any kind of misconduct or try to take any notes or testing materials from the testing room, you will be dismissed from the test and reported to your training program and the Arizona NCIA/ALFM Board of Examiners.
- No visitors, guests, pets or children are allowed.

RESCHEDULE / CANCELLATION / NO SHOW POLICIES

Reschedules - All candidates are entitled to one free reschedule any time up until **1 business day** preceding a scheduled test day, **excluding** Saturdays, Sundays and holidays. Additional reschedules are subject to a \$35 fee that must be paid in full prior to a reschedule taking place. **RESCHEDULES WILL NOT BE GRANTED LESS THAN 1 BUSINESS DAY PRIOR TO A SCHEDULED TEST.**

Cancellations – Cancellation requests must be made within six (6) months of payment of testing fees with Headmaster. A request must be made *in writing* to cancel a test any time up until 1 business day preceding a scheduled test day, **excluding** Saturdays, Sundays, and Holidays, and qualify for a full refund of any testing fees paid minus a \$25 cancellation fee. We accept faxed or emailed requests for cancellation.

No Shows- If you are scheduled for your test and do not show up without notifying Headmaster at least 1 business day prior to your scheduled testing event, **excluding** Saturdays, Sunday, and Holidays, you will be considered a **NO SHOW** and must submit a new application (with payment) to be scheduled for a new test date.

These fees partially offset Headmaster cost incurred for services requested and resulting work that is performed. If a reschedule or cancellation request is not received within 1 business day preceding a scheduled test date, excluding Saturdays, Sundays, and Holidays, a NO SHOW status will exist and your Re-test Request Form with payment must be submitted to Headmaster to secure a new test date.

If you No Show for any of the following reasons please provide the following documentation:

Car breakdown: Headmaster must be contacted within one business day via phone call, fax or email and a tow bill or other appropriate documentation must be submitted within **2 business days** of the test date, if we do not receive proof within the 2 business day time frame you will have to pay as though you were a No Show.

Medical emergency: Headmaster must be contacted within one business day via phone call, fax or email and a doctor's note must be submitted within **5 business days** of the missed exam date, if we do not receive proof within the 5 business days time frame you will have to pay as though you were a No Show.

Death in the family: Headmaster must be contacted and an obituary for **immediate family only** submitted within **14 business days** from a missed test date.

SECURITY

Anyone who removes or tries to remove test material, takes notes or information from the test site will be prosecuted to the full extent of the law, will be recorded as a test failure, and will not be allowed to retest for a minimum period of six months. If you give or receive help from anyone during testing (which also includes the use of any electronic devices ie; cell phones, smart watches, etc., during testing), the test will be stopped, your test will not be scored, you will be dismissed from the testing room, you will forfeit any testing fees paid, will have a NO SHOW status in our computer scoring system, and your name will be reported to the appropriate agency.

THE KNOWLEDGE TEST

The Knowledge Test Proctor will hand out materials and give instructions for taking the Knowledge Test. You will have a maximum of ninety (90) minutes to complete the 62 question Knowledge Test. You will be told when fifteen (15) minutes remain. You may not ask questions about the content of the Knowledge Test (such as "What does this question mean?") For paper tests, fill in only one (1) oval on the answer sheet for each question. **DO NOT mark in the testing booklet.** Marks in the test booklet will not be accepted as answers. Your answers must appear on the separate scan form answer sheet. You must have a score of **75%** or better to pass the knowledge exam. The cost of the Assisted Living Facility Caregiver test is \$65.00.

Electronic testing called WebEtest® using Internet connected computers is utilized at several sites in Arizona. For electronic tests, the Knowledge test portion of your exam will be displayed on a computer screen for you to read and key in your answers. Testing online with WebEtest® allows next business day scoring of tests and eliminates examination material shipping time so test results are available days sooner than with traditional paper and pencil testing.

KNOWLEDGE TEST CONTENT

The Knowledge Test consists of 62 multiple-choice questions. Questions are selected from subject areas based on the approved Arizona Assisted Living Facility Caregiver test plan and include questions from all the required categories as defined in the Arizona NCIA/ALFM Board of Examiners regulations. The subject areas are as follows:

- Resident Rights – Legal & Ethical (4)
- Communication & Interpersonal Skills (3)
- Job Management (3)
- Service Plans (3)
- Infection Control (4)
- Nutrition & Food Preparation (4)
- Medication Management (11)

- Fire – Safety – Emergency Procedures (4)
- Environment & Maintenance (4)
- Basic Skills (8)
- Mental Health & Social Services (5)
- Impaired Resident Care (5)
- Restorative Services (4)

TEST RESULTS

After you have completed the Knowledge Test, your test results will be sent to the Arizona NCIA/ALFM Board of Examiners and your training program (via email). If you fail the knowledge test, you must reapply to retake the knowledge test. Procedures for reapplying and detailed test results are included in a failure notification letter mailed or emailed to your address on record.

Test results will be available the same day that they are graded on our website at www.hdmaster.com (3-5 days after a paper testing event). If you tested at a WebETest© facility your test results will be available 24 to 48 hours after an electronic test event (**Excluding** Saturdays, Sundays and Holidays). A hard copy of your official test results will be sent to you by mail the same day your test is scored.

You may also check your test results on-line by going to www.hdmaster.com, click on ARIZONA ASSISTED LIVING FACILITY CAREGIVER. Under the CANDIDATES COLUMN, click on On-Line Test Results.

1. Type in your social security number
2. Type in your test date
3. Type in your birth date
4. Click on Submit Score Report Request

D&S Diversified Technologies LLP
Headmaster LLP

PO Box 6609
Helena, MT 59604-6609

Phone: (800)393-8664
Fax: (406)442-3357

Arizona Assisted Living
Facility Caregiver
Score Report Login

Headmaster

Directions

To receive your online score report you must complete the fields as indicated below using the **required formats**. If you are certain that you have completed the fields correctly, and you do not receive a score report, it is likely that your tests have not been scored. Electronic tests require 1 day for official scoring, while paper tests require 1 to 4 days depending on mail service. If you do not receive a score report, please return at a later date and submit your request.

Important Note: Scores will be available **after 6:00 PM mountain time** on the day they are scored. (electronic tests are scored the next business day and paper tests scored within 3-5 business days after testing.)

Required Login Fields

Please enter your **social security # or test ID** [000000000]

Please enter the **test date** [12/31/2012] (mm/dd/yyyy)

Please enter your **birthdate** [01/01/1970] (mm/dd/yyyy)

Submit Score Report Request

Copyright © 2011, D&S Diversified Technologies LLP, and Headmaster LLP, All rights reserved

****YOU ARE ELIGIBLE TO TEST THREE TIMES. IF YOU FAIL THREE ATTEMPTS, YOU WILL BE REQUIRED TO GO THROUGH AN APPROVED ASSISTED LIVING FACILITY CAREGIVER TRAINING COURSE AGAIN BEFORE BEING ELIGIBLE TO TEST.****

ASSISTED LIVING FACILITY CAREGIVER & MANAGER REGISTRY

Once you pass the Assisted Living Facility Caregiver Knowledge Test, your name will be placed on the Assisted Living Facility Caregiver and Manager Registry for prospective employers, etc., to verify that you have passed an Arizona Assisted Living Facility Caregiver course. The Assisted Living Facility Caregiver and Manager Registry can be accessed at: <https://az.tmuniverse.com> under PUBLIC SEARCH, type in your last name and click SEARCH:

GO TO: <https://az.tmuniverse.com>

- 1) Under PUBLIC SEARCH - Type in the LAST NAME of the candidate you wish to verify has completed training
- 2) Click on Search

- 3) Click on VIEW RECORD

Training Name	Eligible to Test	Exam Passed	Training Program Name	Certificate Number
Assisted Living Facility Caregiver Training	10/20/2013	10/30/2013	Practice Site	AZ00041

Completed training information is shown to verify the candidate has completed the required training.

- Training Name** – Assisted Living Facility Caregiver Training OR Assisted Living Facility Manager Training
- Eligible to Test** – this is the date the candidate was ELIGIBLE TO TEST (completed the course requirements)
- Exam Passed** – this date is the date the candidate passed the exam and is the **COMPLETION OF COURSE DATE**
- Training Program Name** – the name of the training program where the candidate completed their training
- Certificate Number** – the number that will be on the candidate's completion certificate

CERTIFICATE OF COMPLETION: Once candidates successfully pass their Assisted Living Facility Caregiver exam, Training Programs are required to print Certificates of Completion for their candidates as proof for employment that their candidates have successfully completed an Arizona Assisted Living Facility Caregiver course. *Please contact your training program after you pass your exam and request your Certificate of Completion.*

Your Certificate of Completion from your Training Program and/or your Official Test Results letter that you will receive in the mail from Headmaster after you have passed your exam and verification that your name is on the Assisted Living Facility Caregiver and Manager Registry is proof for employment that you have successfully completed an Arizona Assisted Living Facility Caregiver course. Please direct any prospective employer requests to the PUBLIC SEARCH on the Assisted Living Facility Caregiver and Manager Registry or they may call Headmaster at 1-800-393-8664.

RETAKE THE ASSISTED LIVING FACILITY CAREGIVER TEST

If paying with money order or cashier's check:

1. Make address corrections to the top portion of your failure results letter Re-Test Request Form (Form 1301).
2. Choose test dates from the test schedule (Form 1700) and write them on the Re-Test Request Form.
3. Check the Exam type and Method of Payment and sign the bottom of your Re-Test Request Form and mail or *fax to Headmaster. *If faxed, we only accept credit card payments (Visa or Mastercard), be sure to include credit card information on your Re-Test Request Form.
4. If you lost your failure letter (Form 1301), complete a new Scheduling and Payment Form (1402):
 - a. Fill out Exam types and Fee payment on a new Scheduling and Payment Form (Form 1402) and choose test dates from the test schedule (Form 1700) and write them on the Scheduling and Payment Form (1402) under Option 1. (Regional Test Site Schedule.)
5. Headmaster cannot accept payments over the phone. You will need to submit your Re-Test Request Form (Form 1301) or Scheduling and Payment Form (1402) to Headmaster either by *fax (\$5.00 extra fax fee for credit card payments only via fax) or by mail.

If paying on-line with a credit card:

6. You can schedule a test or re-test on-line at www.hdmaster.com with a VISA or MASTERCARD (click on Arizona Assisted Living Caregiver, click on WebETest© Start Page, click on Select Test Event/Reschedule and then log-in with your secure Test ID# and Pin# located on your test results letter, you will need to pay with a VISA or MASTERCARD first and then will be able to schedule. Call Headmaster at 800-393-8664 if assistance is needed or to get your ID# and Pin#.)

KNOWLEDGE TEST VOCABULARY LIST

abandonment	apical	blood pressure
abdominal thrust	apnea	blood sample
abnormal vital signs	appropriate response	blood sugar
abuse	arthritis	bodily fluids
accidents	aspiration	body alignment
activities	assault	body language
adaptive devices	assistive devices	body mechanics
adaptive equipment	atherosclerosis	body systems
adequate drop of blood	atrophy	body temperature
ADL	attitudes	bone loss
administration	axillary temperature	bowel program
admission	bacteria	BP
advance directives	basic needs	breathing
afebrile	basic skin care	brittle bones
affected side	bath water temperature	burnout
aging process	bathing	burns
agitation	battery	cancer
AIDS	bed height	carbohydrates
allergic reactions	bed making	cardiovascular system
Alzheimer's	bed position	care impaired
ambulance	bedpan	care plan
ambulation	bedrest	caregiver's role
amputees	behavior	cast
anemia	behavioral service plan	cataracts
angina	beliefs	catastrophic reactions
antibiotics	biohazard	catheter
antiembotitic	bipolar disorder	catheter care
antipsychotic	bleeding	cc's in an ounce
anxiety	blindness	central nervous system
aphasia	blood glucose	charge nurse
	blood in urine	chemical disinfection

chemical safety
chemotherapy
chest pain
choking
chronic
circulation
circulatory system
cleaning
clear liquid diet
clergy
cognitively impaired
cold application
colostomy
colostomy bag
colostomy care
combative resident
communicable
communication
competency evaluation
confidentiality
conflict
confused resident
congestive heart failure
constipation
constrict
contamination
contracture
contributing factors
converting measures
COPD
countable medication
CPR
cross checking
cultural
CVA
cyanotic
dangling
death and dying
decubitus ulcer
de-escalation
defamation
defense mechanism
dehydration
delusions
dementia
denture care
dentures
dependability
depression
developmental disabilities
diabetes
diabetic
dialysis
diastolic
diet
digestion
digestive system
dilate
dirty linen
discharging resident
discoloration
disease
disease process
disinfection
disoriented
disposal
disposing of contaminated materials
disrespect
disrupting behavior
dizziness
DNR
documentation
dose
dressing
droplets
drug loss
drug tolerance

dying
dysphagia
dyspnea
edema
effects
elastic stockings
elevate head
elimination
emesis
emesis basin
emotional abuse
emotional needs
emotional support
empathy
emphysema
enema
epilepsy
ethics
evacuation
expiration date
eye glasses
falls
false imprisonment
fasting
faxed order
fecal impaction
feces
feeding
financial abuse
fingerstick
fire
first aid
five rights
flatus
flexed
Foley catheter
foot care
foot drop
fraud
frayed cord
frequent urination
FSBS
gait belt
gangrene
gastrostomy tube
geriatrics
germ transmission
gestures
gloves
glucometer
glucose levels
glucose management
Glucotrol
grieving process
group settings
G-tube
hand care
hand tremors
hand washing
HCP order
HCP visit
health-care team
hearing
hearing aid
hearing impaired
hearing loss
heart attack
height
Heimlich maneuver
hemiplegia
hepatitis A
heredity
high incidence of diabetes
HIPAA
hoarding
holistic care
hormone

hormones
hospice
hospice care
hyperglycemia
hypertension
hyperventilation
hypoglycemia
I&O
ice bag
identifying residents
immobility
impaired
impairment
incident report
incontinence
indication
indwelling catheter
infection
infection control
inhaler
initial observations
injections
in-service programs
insomnia
insulin
insulin administration
insulin classification
insulin dosage
insulin manufacture
insulin measurement
insulin potency
insulin syringe
intake
intake and output
integumentary system
interactions
interpersonal skills
isolation
isolation precautions
job application
lancet
liability
lift/draw sheet
limping resident
linen
liquid administration
log roll
loose teeth
making occupied bed
male perineal care
mask
Maslow
masturbation
mealtime
measuring height
measuring temperature
mechanical lift
medical asepsis
medical record
medication administration
medication categories
medication effect
medication interaction
medication label
medication occurrence
medication sheet
medication storage
medications
memory loss
mental health
mentally impaired
metastasis
microorganism
minerals
misappropriation of property
missing documentation
mistakes

mobility
mouth care
moving
MSDS
musculoskeletal
nares
nausea
needle piercing
needles
neglect
negligence
non-contagious disease
nonverbal communication
nosocomial
NPO
nursing assistant's role
nutrition
objective
objective data
objective information
observation
observation types
obsessive compulsive
obtaining medications
official records
ointment
ombudsman
open insulin
open-ended questions
ophthalmic
oral care
oral hygiene
oral temperature
orientation
orthopedic
osteoporosis
ostomy bag
OTC
output
overbed table
oxygen
oxygen use
palliative care
paralysis
paranoia
Parkinson's
partial assistance
partial bath
passive
pathogen
patience
perineal care
peripheral vascular disease
perseveration
personal care
personal items
personal values
pet therapy
pharmacy label
physical needs
physical therapist
physician's authority
podiatrist
positioning
post mortem care
postural supports
PPE
precautions
prescription
pressure ulcers
preventing falls
preventing injury
privacy
PRN
professional boundaries
progressive
pronation

prosthesis
protection
protective equipment
providing privacy
psychological needs
psychosocial
PTSD
pulse
pureed diet
QID
quadriplegia
quality control
quality of life
RACE (acronym)
radial
ramps
range of motion
reality orientation
recalling observations
recreational drugs
rectal
refusal
regulation
rehabilitation
religious service
reminiscence therapy
reminiscing
reporting
reposition
resident abuse
resident belongings
resident identification
resident independence
resident information
resident pain
resident pictures
resident preferences
resident rights
resident treatment
resident trust
resident unit
residents
Resident's Bill of Rights
resident's environment
resident's families
resident's record
resident's rights
respectful treatment
respiration
respirations
respiratory symptoms
responding to resident behavior
responsibilities
restorative care
restraints
resuscitation
right dose
rights
rigidity
rigor mortis
risk factor
risk factors
role
role & responsibility
rotation
safety
sanitizer
scale
seclusion
secretions
seizure
self-esteem
self-medication
semi fowlers
sensory system
service plan
service planning

sexual activity
sexual expression
sexual harassment
sexual needs
sexuality
sharing information
sharps container
shaving
shearing of skin
side effect
skin
skin integrity
skin rashes
slander
sliding scale
smoking
social needs
soiled linen
specimen
spilled food
spills
spiritual needs
sputum
standard precautions
state survey
state tested
stealing
sterilization
stethoscope
stress
stroke
subjective
suicide
sundowning
supplemental feedings
survey
suspected abuse
swelling
symptoms
syringe units
syringes
systolic
telephone etiquette
temperature
terminal illness
terminology
thick fluids
threatening resident
tips
toenails
trachea
transfers
transporting
transporting food
treating residents with respect
tub bath
tubing
twice daily
tympanic
Type I diabetes
Type II diabetes
unaffected
unconscious
unsteady
urethral
urinary catheter bag
urinary elimination
urinary problems
urinary system
urinary tract
urination
urine
UTI
validation
validation therapy
verification
violent behavior

vision change
vital signs
vitamins
vocabulary
vomitus
walker
wandering resident
water faucets
water intake
water temperature
weak side
weakness
wearing gloves
weighing
weight
wheelchair safety
workplace violence
wrong dose